

# Lost In WINTERTOWN

Here at Lost In Wintertown you can have a great time whilst staying safe. We are dedicated to ensuring that you are able to enjoy yourselves in a safe environment.

To do this we have designed a family fun, COVID-secure environment where you are able to socialise safely with your household. Our team has created detailed risk assessments for all areas of our business.

- You'll be greeted upon arrival, and escorted to your table. Scan the barcode on your table to order food and drink. Your order will be delivered to you.
- Adhere to the one-way system in place throughout Lost In Wintertown.
- We will be following the current government guidance on the rule of 6 for bookings.
- Got COVID symptoms? Get in touch and we'll amend your booking.
- If you're heading to Gutterball or the toilet, please put your face covering on.
- Stay seated at all times unless you're headed to the loo or fairground. If you're eating or drinking, make sure you're sat down. No vertical eating, drinking, or smoking is permitted.
- Fun police alert - following government guidance, no singing or dancing is permitted.
- Remember to practice social distancing and use the sanitiser stations located throughout the venue.
- Don't forget to bring your big coat, hat, scarf, gloves, face covering, ID and booking confirmation!
- We operate a strict Challenge 25 policy and you will be asked to produce ID on delivery of your drinks.
- The Fairground will be operated via a token system. Tokens are available to purchase from the box office.

We ask if you can please follow these simple steps for the wellbeing of others around you - including other patrons and all team members who will be working extremely hard throughout your visit. If you are seen to have a disrespect for our house rules or other guests or staff, you will be asked to vacate the premises. The wellbeing and safety of everyone at Lost In Wintertown is our top priority.